

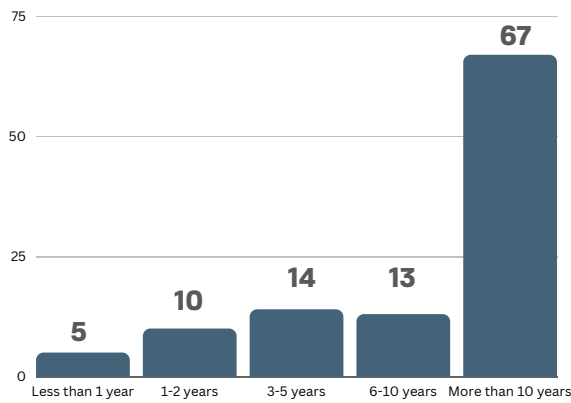
2023 Budget Survey

WHAT WE HEARD

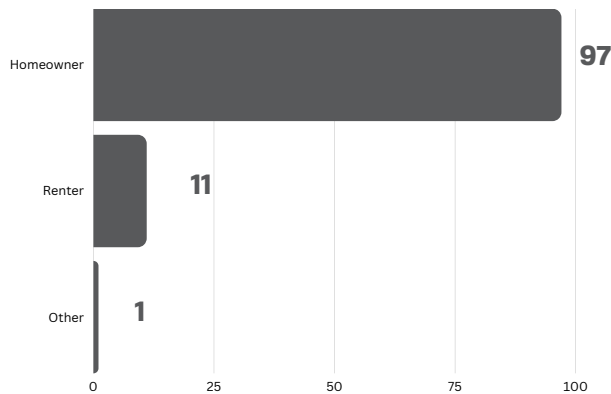
From Dec. 12, 2022 - January 8, 2023, the District engaged the public in an online survey to gather input to inform the 2023 budget. The goals of this engagement are to assist the District in educating citizens about how their service level choices impact their tax bill, and to allow citizens to indicate their preferences for how Council might make budget choices on their behalf.

Who did we hear from?

Length of time living in Mackenzie (response rate 63%)



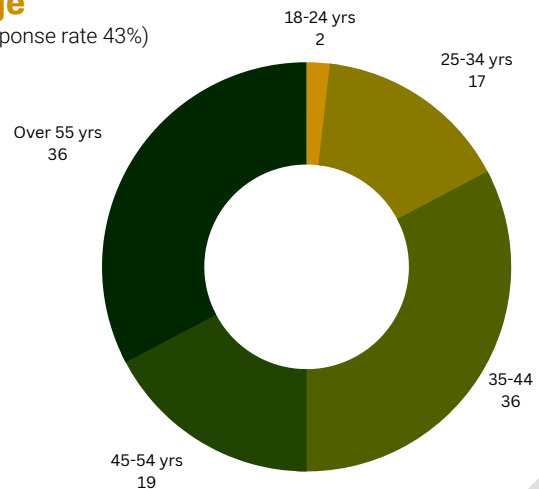
Type of Housing (response rate 63%)



How People Engaged

-  **171** people responded to the survey
-  **627** visits to the survey
- 104** visits to letschatmackenzie.ca/2023-budget-engagement
-  Nearly **750** people reached through social media.
-  **1739** households and businesses reached by mail public notices.

Age (response rate 43%)



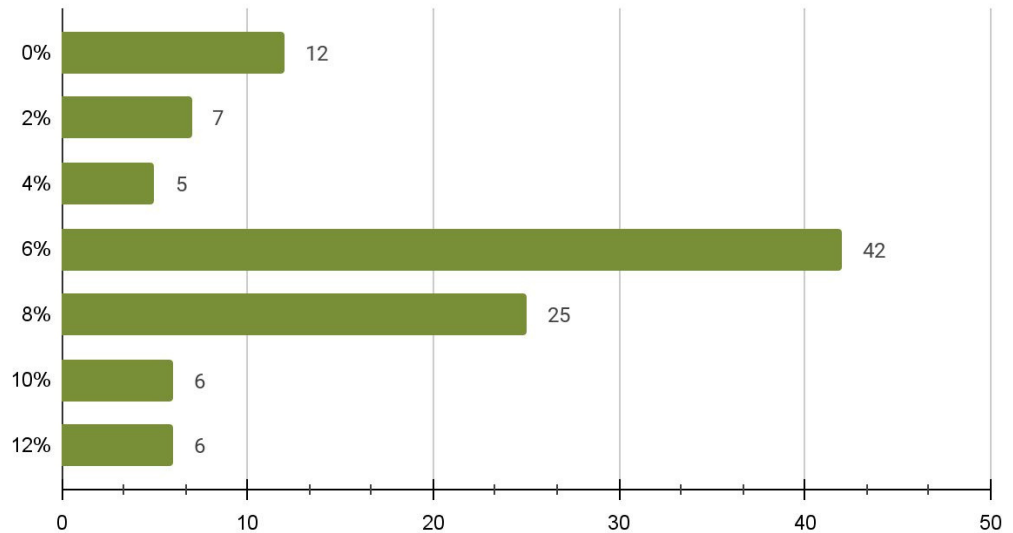
* *In order to limit barriers to survey participation, and in line with survey best practices, demographic questions are not mandatory for respondents. Demographics and survey data is based on the 171 responses submitted.

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WHAT WE HEARD

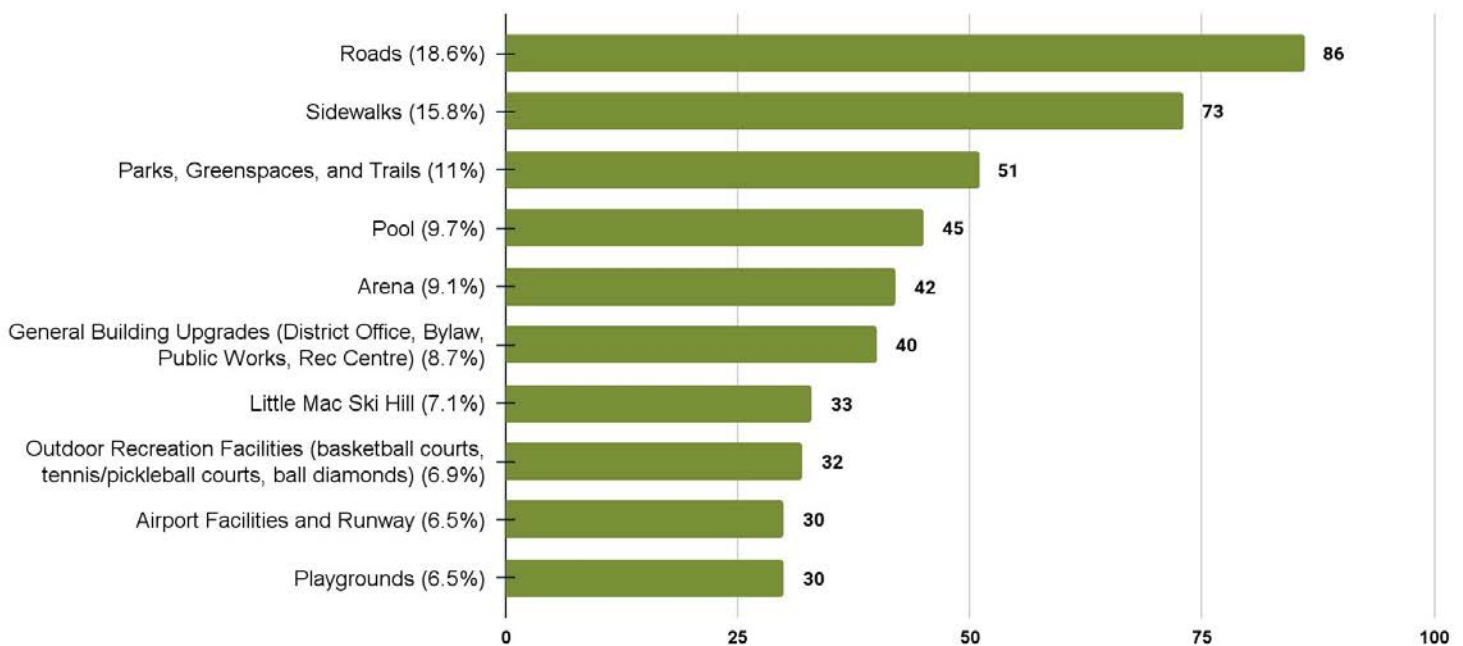
Budget

In general, survey respondents were satisfied with keeping the budget the same and or seeing a small increase to the budget in 2023. A 6% increase was required to keep the budget the same as 2022.



Infrastructure Investment

Survey respondents were asked to indicate the category(ies) of infrastructure that they felt should be the District's highest priority(ies) for investment

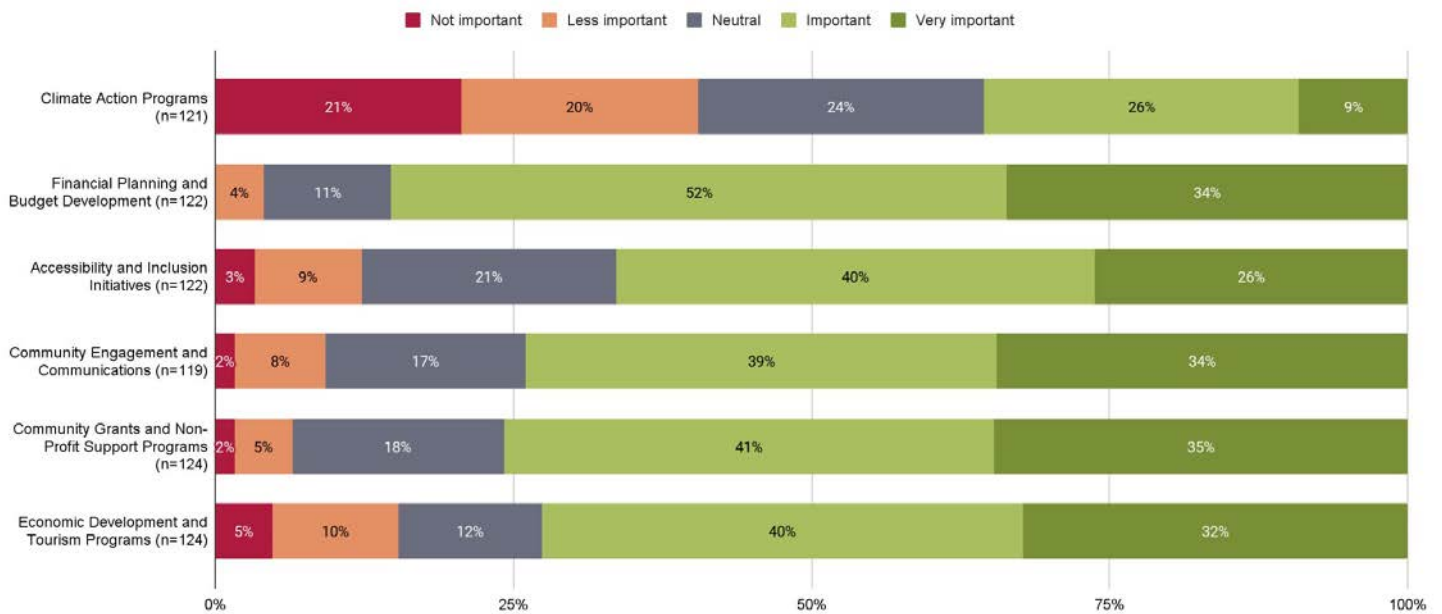


2023 Budget Survey

WHAT WE HEARD

General Government

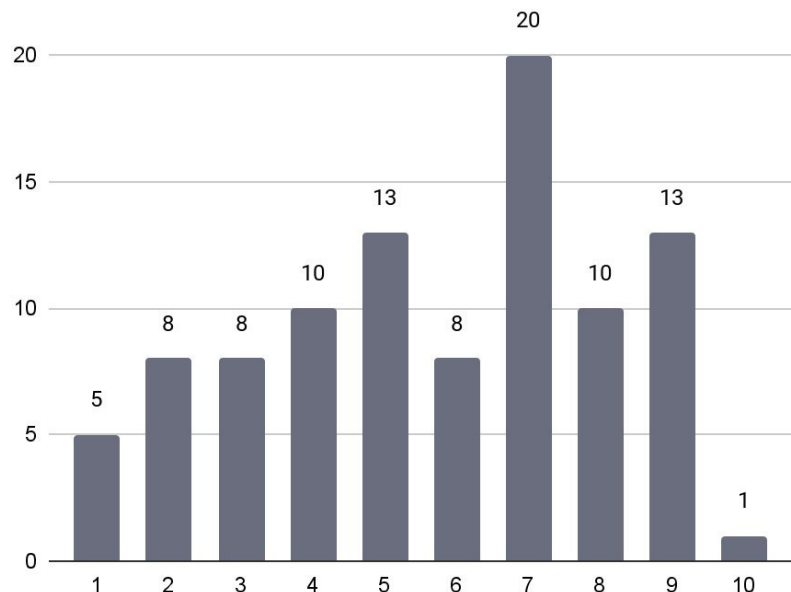
Survey respondents were asked to rank, from "not important" to "very important", the main service areas of this department.



Satisfaction of Service

On a scale of 1 - 10, survey respondents were asked how satisfied they were with the services provided by General Government.

A rating of 1 being the lowest satisfaction rating, and 10 the highest satisfaction rating.

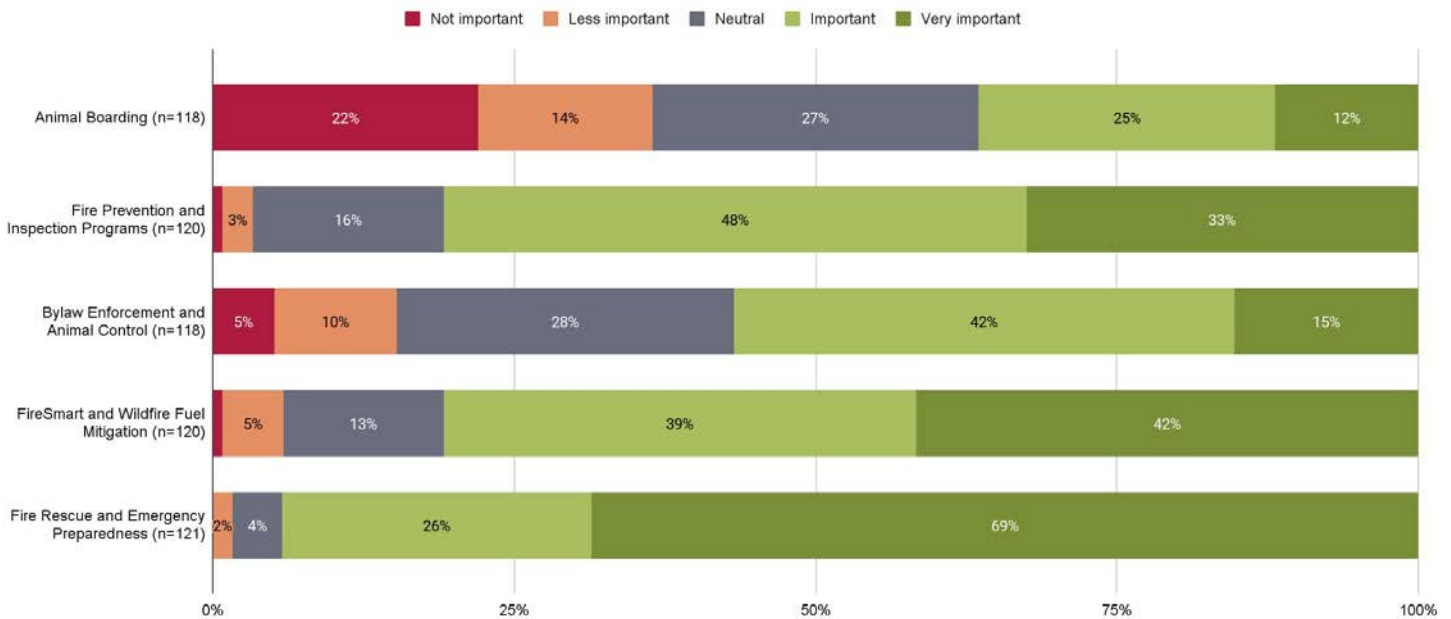


2023 Budget Survey

WHAT WE HEARD

Protective Services

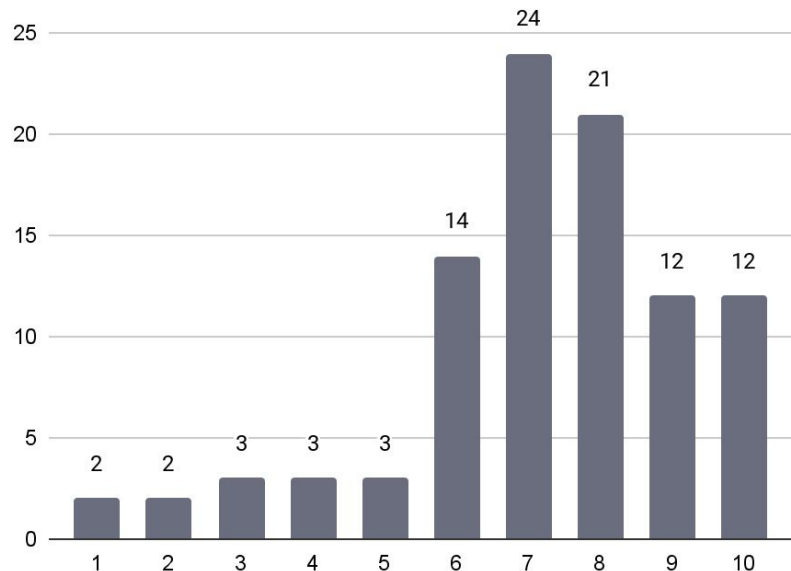
Survey respondents were asked to rank, from "not important" to "very important", the main service areas of this department.



Satisfaction of Service

On a scale of 1 - 10, survey respondents were asked how satisfied they were with the services provided by Protective Services.

A rating of 1 being the lowest satisfaction rating, and 10 the highest satisfaction rating.

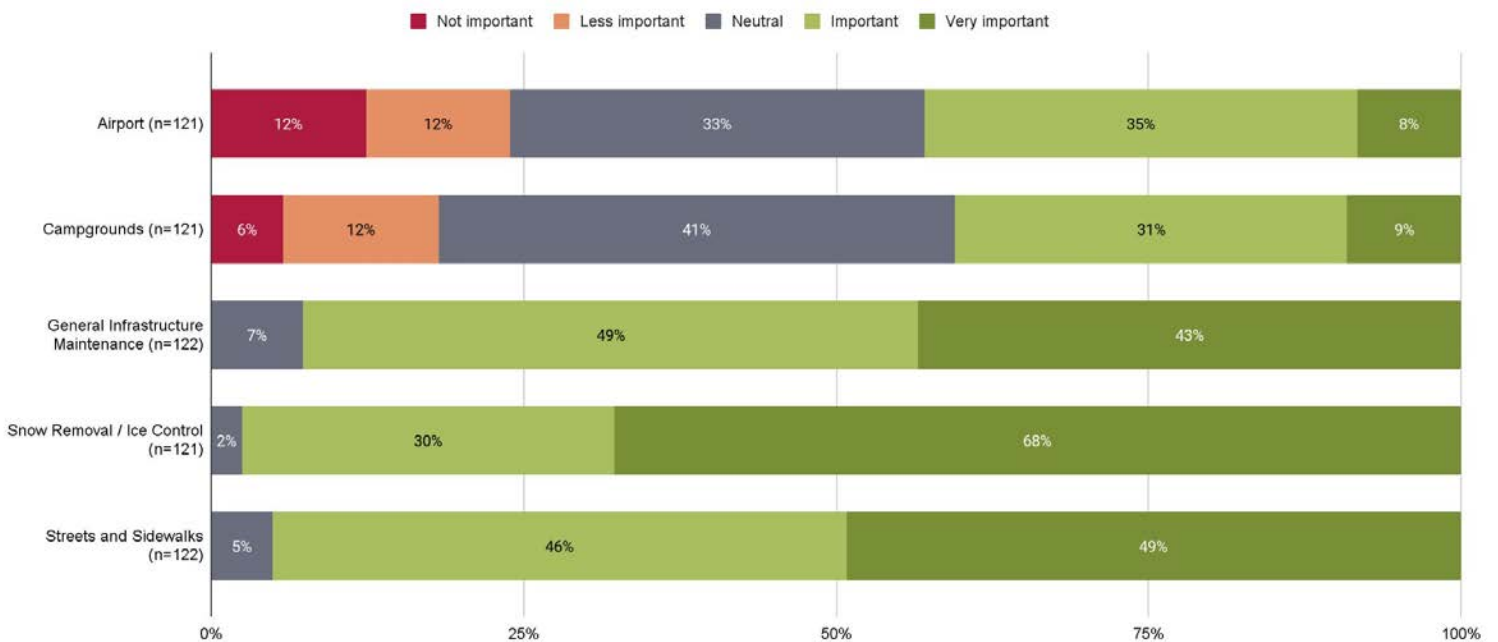


2023 Budget Survey

WHAT WE HEARD

Operations

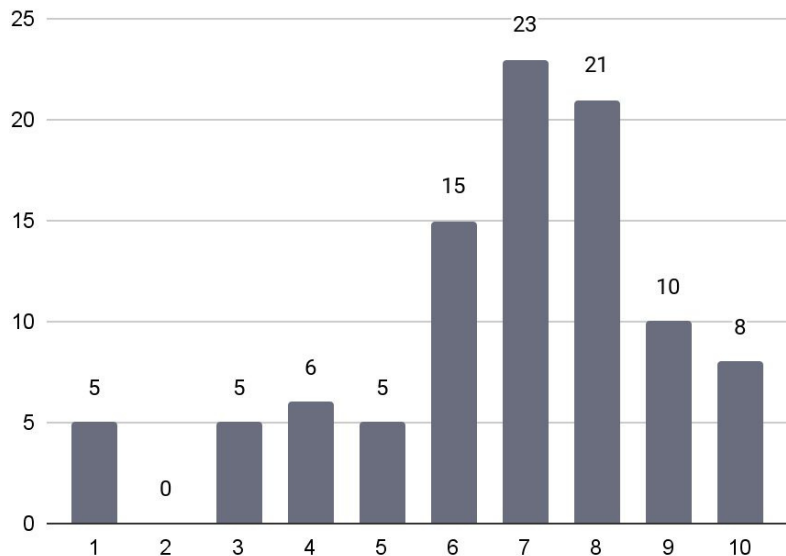
Survey respondents were asked to rank, from "not important" to "very important", the main service areas of this department.



Satisfaction of Service

On a scale of 1 - 10, survey respondents were asked how satisfied they were with the services provided by Operations.

A rating of 1 being the lowest satisfaction rating, and 10 the highest satisfaction rating.

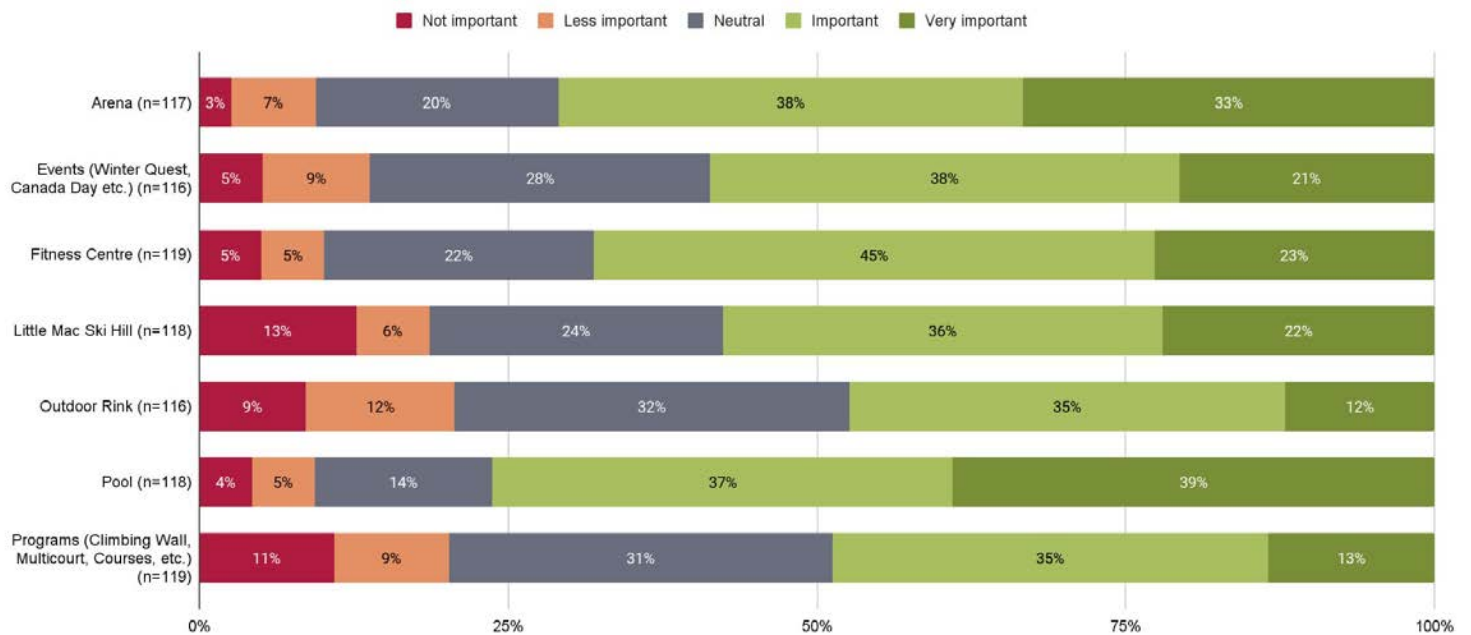


2023 Budget Survey

WHAT WE HEARD

Recreation Services

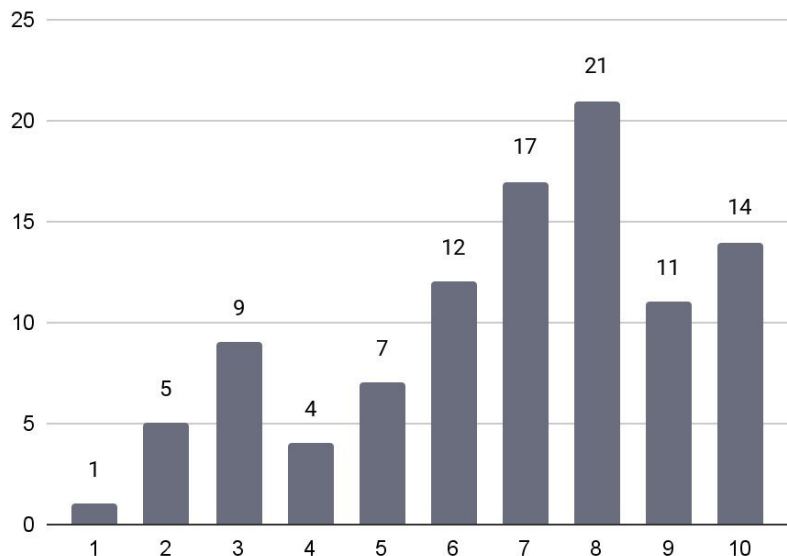
Survey respondents were asked to rank, from "not important" to "very important", the main service areas of this department.



Satisfaction of Service

On a scale of 1 - 10, survey respondents were asked how satisfied they were with the services provided by Recreation Services.

A rating of 1 being the lowest satisfaction rating, and 10 the highest satisfaction rating.

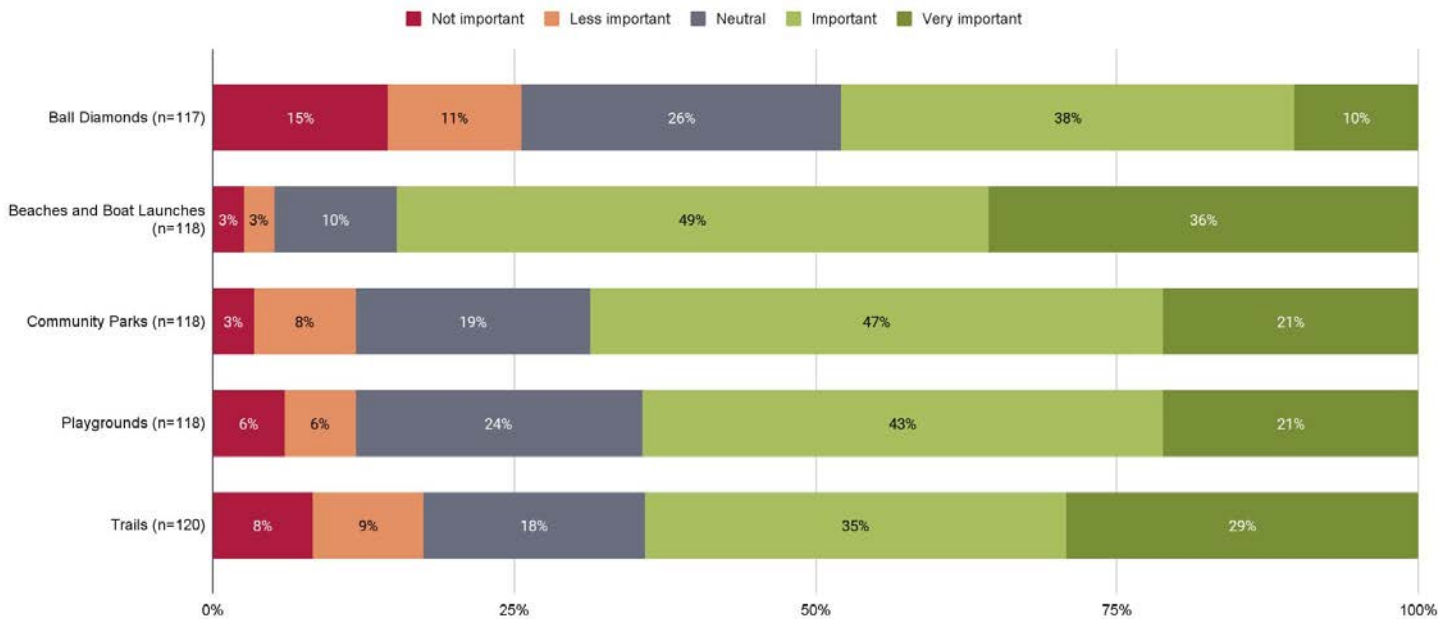


2023 Budget Survey

WHAT WE HEARD

Parks, Playgrounds, and Trails

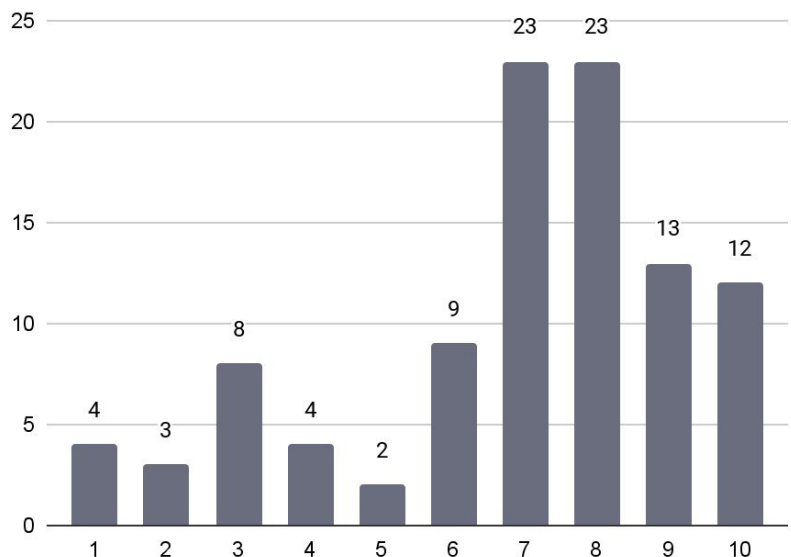
Survey respondents were asked to rank, from "not important" to "very important", the main service areas of this department.



Satisfaction of Service

On a scale of 1 - 10, survey respondents were asked how satisfied they were with the services provided by Recreation Services.

A rating of 1 being the lowest satisfaction rating, and 10 the highest satisfaction rating.



Thank You!

Further Information

letschatmackenzie.ca/2023-budget-engagement

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Email: finance@districtofmackenzie.ca

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