

COVID-19 (Coronavirus) – District Facilities Closures

March 17, 2020

The District of Mackenzie is following measures as directed by the Provincial Health Ministry as we deal with the COVID-19 situation in British Columbia. We understand that this is an evolving situation, and will adapt our response based upon advice from public health officials. As always, the health and safety of the public and District staff remain our top priority.

Facility Closures

As a result of the recent announcements, as a temporary measure, the District will be closing its facilities to the public and offering services via phone or email until further notice. The following facilities affected by this closure include:

- District of Mackenzie Office
- Mackenzie Recreation Centre
- Ernie Bodin Community Centre
- Mackenzie Public Library
- Emergency Services Building (for emergency fire response continue to call 9-1-1)
- Public Works
- Bylaw Enforcement & Animal Control

The District will contact tenants of these facilities regarding their continued operations and access.

Continued Service Delivery

District of Mackenzie will still continue to provide services to the public, however only via phone, email, or for urgent matters that require in-person attendance, by booking an appointment.

District Office

Hours – 8:30 am – 4:30 pm

Phone: 250-997-3221

Email: info@districtofmackenzie.ca

Mackenzie Recreation Centre

Hours - 8:00 am – 8:00 pm

Phone: 250-997-5283

Email: recoffice@districtofmackenzie.ca

Public Works & Building Inspections

Hours - 8:30 am – 4:30 pm

Phone: 250-997-3761

Email: info@districtofmackenzie.ca

Bylaw & Animal Control Services

Hours - 8:00 am – 5:00 pm

Phone: 250 – 997-3882 (press 0)

Email: info@districtofmackenzie.ca

Emergency Services & Fire Rescue Department

Emergencies Please Call 9-1-1

Office Hours - 8:30 am - 4:30 pm

Non-Emergency Calls – 250-997-1234

Fire Dept. Office – 250-997-4221

Email: info@districtofmackenzie.ca

Alternative Payment

Alternative payment methods to in-person options are available - such as paying by cheque in the mail drop (delivered to the District Office on or before the due date) or online payment via your financial institution (contact your financial institution for more information).

If you pay online via your financial institution, please make sure you do so *at least 5 days before the deadline* to ensure enough time for processing of payment.

Council Meetings

The upcoming Regular Council and Committee of the Whole meetings, including the one on March 23rd, will continue, however we will be taking precautions to accommodate social distancing.

Further Information

We appreciate your understanding and encourage the public to continue protective measures advised by the Province of BC and BC Centre for Disease Control such as social distancing, frequent handwashing and staying home if you do not feel well to reduce the spread of infection.

Please visit the following agencies websites for the most recent updates regarding the outbreak and factual information about COVID-19:

- **HealthLink BC**
<https://www.healthlinkbc.ca/health-feature/coronavirus-disease-covid-19>
- **BC Centre for Disease Control (BCCDC)**
[http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-\(novel\)](http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-(novel))

- **Northern Health**

<https://www.northernhealth.ca/>

Northern Health has also launched a COVID-19 Online Clinic and Information Line to help answer questions and concerns from Northern BC residents. **The NH COVID-19 Online Clinic and Information Line can be reached at 1-844-645-7811.**

- **Public Health Authority of Canada**

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>

- **World Health Organization**

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>

The District will ensure to inform residents of any further changes to our services. For further information about District operations and planning regarding COVID-19, please visit districtofmackenzie.ca or contact:

Emily Kaehn
Acting Director of Corporate Services

ekaehn@districtofmackenzie.ca
250-997-3221